

# access

## AGENDA

### TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE MEETING

Thursday, July 11, 2019

9:30 a.m. – 11:30 a.m.

Access Services Headquarters, 3449 Santa Anita Avenue

Third Floor Council Chambers Room, El Monte CA, 91731

#### TPAC MISSION STATEMENT

Through our diversity and expertise in the transportation industry, the Transportation Professionals Advisory Committee provides the Access Board our perspective, advice, and advocacy with an understanding of the community, environment, and regulations. TPAC promotes innovative, cost effective and high quality specialized transportation solutions.

Time	Item	Item Description	Presenter	Disposition	Pages
	1.	Call to Order	Chair	Action	
	2.	Introductions	Chair	Information	
	3.	Approve May 9, 2019 Minutes	Chair	Action	3-5
	4.	General Public Comment	Chair/Public	Information	
	5.	Executive Director's Report	Andre Colaiace	Information	
	6.	Operations Report	Faustino Salvador	Information	
	7.	Officer Nominating Committee	Matthew Avancena	Possible Action	
	8.	On-Line Eligibility Applications	F Scott Jewell	Information	

<b>9.</b>	Website Update	Bill Tsuei	Presentation	
<b>10.</b>	Rider 360 Update	Bill Tsuei	Presentation	
<b>11.</b>	Upcoming Agenda Items	Matthew Avancena	Information	6
<b>12.</b>	New Business Raised Subsequent to the Posting of the Agenda	Members	Possible Action	
<b>13.</b>	Adjournment		Action	

Access Services does not discriminate based on disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.

Note: ASI board meetings are held pursuant to the Ralph M. Brown Act [Cal. Gov. Code §54950] and are open to the public. The public may view and obtain all written information supporting this agenda provided to the board both initially and supplementary prior to the meeting at the agency's offices located at 3449 Santa Anita Avenue 3rd Floor, El Monte, California and on its website at <http://accessla.org>. Documents, including Power Point handouts distributed to Board Members by staff or Board members at the meeting will simultaneously be made available to the public. Three opportunities are available for the public to address the board during a board meeting: (1) before closed session regarding matters to be discussed in closed session, (2) before a specific agenda item is debated and voted upon regarding that item and (3) general public comment. The exercise of the right to address the board is subject to restriction as to time and appropriate decorum. All persons wishing to make public comment must fill out a yellow Public Comment Form and submit it to the Secretary to the Board. Public comment is generally limited to three (3) minutes per speaker and the total time available for public comment may be limited at the discretion of the Chairperson. Persons whose speech is impaired such that they are unable to address the board at a normal rate of speed may request the accommodation of a limited amount of additional time from the Chair but only by checking the appropriate box on the Public Comment Form. Granting such an accommodation is in the discretion of the Chair.

The Board of Directors will not and cannot respond during the meeting to matters raised under general public comment. Pursuant to provisions of the Brown Act governing these proceedings, no discussion or action may be taken on these matters unless they are listed on the agenda, or unless certain emergency or special circumstances exist. However, the board may direct staff to investigate and/or schedule certain matters for consideration at a future Board of Directors Meeting and the staff will respond to all public comment in writing prior to the next board meeting.

**TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE  
MEETING MINUTES FOR THURSDAY MAY 9, 2019**

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**CALL TO ORDER**

Chairperson Giovanna Gogreve called the meeting to order at 9:31 a.m.

**INTRODUCTIONS**

TPAC members and alternates in attendance: Jesse Valdez (East Los Angeles Regional Center), Giovanna Gogreve (Metro), Luz Echavarria (LADOT), Gracie Davis (OCTA), Diane Amaya (City of Redondo Beach, Beach Cities Transit), Nicole Carranza (Pomona Valley Transportation Authority), Frazier Watts (Gardena Bus), Trini Ramirez (City of Pasadena), Jose Medrano (Montebello Bus Lines), and Silva Baghdanian (City of Glendale). Eric Hoch (Santa Monica Big Blue Bus), James Lee (Torrance Transit),

**TPAC Members absent:** Kellie Irving (Long Beach Transit), Kevin Parks McDonald (Foothill Transit), and Martin Tompkins (Antelope Valley Transportation Authority).

**Access staff in attendance:** Andre Colaiace, Mike Greenwood, Matthew Avancena, Alvina Narayan, Hector Rodriguez, David Chia, Melissa Mungia, Jessica Volanos, Rogelio Gomez, Eric Haack, Yilin Zhang, Randy Johnson, and Brian Selwyn.

**Guests:** Luis Garcia (Global Paratransit), Liliana Mariona (MTM), Michael Sher (Access rider), and Salvador Gutierrez (LADOT).

**Approve March 14, 2019 MEETING MINUTES**

**Motion:** Chairperson Giovanna Gogreve entertained a motion to approve the March 14, 2019 minutes as printed.

**First:** Jose Medrano made a motion to approve the minutes.

**Second:** Gracie Davis

**Vote:** Members were in favor to approve the minutes.

**EXECUTIVE DIRECTOR'S REPORT**

Andre Colaiace, Executive Director reported the Implementation of SB 1376, which is the TNC 'Access for All' Act. The act wants to encourage TNCs, Uber and Lyft to provide accessible vehicles to their customers.

Access introduced a soft launch of the Online Reservations in the West-Central, Eastern, and Southern regions. By the end of May, Access is looking forward to the implementation of online eligibility applications.

Mr. Colaiace concluded his report about the importance of ensuring technology is more accessible to persons with disabilities.

### **STANDING ORDER**

Jessica Volanos, Operations Safety Monitor and Rogelio Gomez, Operations Manager presented a detailed overview of the Standing Order process.

Ms. Volanos concluded the presentation with an outline detailing the program statistics.

### **FY 2020 BUDGET**

Hector Rodriguez, Deputy Executive Director, presented the proposed fiscal year 2020 budget outlining the cost projections for all the upcoming projects, including the review and approval process.

Mr. Rodriguez concluded with the next steps to present the budget to the Board of Directors, and make final adjustments before presenting the final budget for approval on June 17.

### **OPERATIONS REPORT**

Rogelio Gomez, Operations Manager presented the operations update for April 2019, detailing the key performance indicators for the six service regions.

Mr. Gomez reported the following key April highlights:

- Regional project administrators attended the Transition to Independence event in Lancaster, hosted by State Senator Scott Wilk and Assemblyman Tom Lackey.
- Access collaborated with AVTA to setup coupon sales at their administrative headquarters in Lancaster.
- Access collaborated with customers to shoot a mobility device training video.
- Operations staff and Board Member participated in a wheelchair-powered tour of Rancho Los Amigos in Downey.

### **NEW BUSINESS RAISED SUBSEQUENT TO THE POSTING OF THE AGENDA**

None.

### **ADJOURNMENT**

Motion: Chairperson Gogreve requested a motion to adjourn  
First: James Lee

Second: Luz Echavarria  
Vote: Meeting adjourned at 11:30 a.m.

JULY 11, 2019

TO: TPAC

FROM: MATTHEW AVANCENA, DIRECTOR OF PLANNING AND  
COORDINATION

RE: UPCOMING AGENDA ITEMS

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**ISSUE:**

The following items are tentatively scheduled to be discussed at the next TPAC meeting.

September 12, 2019 TPAC Meeting

- Executive Director's Report
- Operations Report
- On-line booking
- Access To Work Update
- Strategic Plan