

access

AGENDA

TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE MEETING

Thursday, February 13, 2020

9:30 a.m. - 11:30 a.m.

Access Services Headquarters, 3449 Santa Anita Avenue

Third Floor Council Chambers Room, El Monte CA, 91731

TPAC MISSION STATEMENT

Through our diversity and expertise in the transportation industry, the Transportation Professionals Advisory Committee provides the Access Board our perspective, advice, and advocacy with an understanding of the community, environment, and regulations. TPAC promotes innovative, cost effective and high quality specialized transportation solutions.

Time	Item	Item Description	Presenter	Disposition	Pages
	1.	Call to Order	Chair	Action	
	2.	Introductions	Chair	Information	
	3.	Approve December 12, 2019 Minutes	Chair	Action	3-5
	4.	General Public Comment	Chair/Public	Information	
	5.	Executive Director's Report	Andre Colaiace	Information	
	6.	2019 Joe King Scholarship Award Recipient	Faustino Salvador	Information	
	7.	Mid-year Budget/Ridership Update	Hector Rodriguez	Presentation	

8.	Operations Report	Rogelio Gomez	Presentation
9.	Strategic Plan kick-off	Eric Haack	Presentation
10.	New Business Raised Subsequent to the Posting of the Agenda	Members	Possible Action
11.	Adjournment	Chair	Action

Access Services does not discriminate based on disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.

Note: ASI board meetings are held pursuant to the Ralph M. Brown Act [Cal. Gov. Code §54950] and are open to the public. The public may view and obtain all written information supporting this agenda provided to the board both initially and supplementary prior to the meeting at the agency's offices located at 3449 Santa Anita Avenue 3rd Floor, El Monte, California and on its website at <http://accesssla.org>. Documents, including Power Point handouts distributed to Board Members by staff or Board members at the meeting will simultaneously be made available to the public. Three opportunities are available for the public to address the board during a board meeting: (1) before closed session regarding matters to be discussed in closed session, (2) before a specific agenda item is debated and voted upon regarding that item and (3) general public comment. The exercise of the right to address the board is subject to restriction as to time and appropriate decorum. All persons wishing to make public comment must fill out a yellow Public Comment Form and submit it to the Secretary to the Board. Public comment is generally limited to three (3) minutes per speaker and the total time available for public comment may be limited at the discretion of the Chairperson. Persons whose speech is impaired such that they are unable to address the board at a normal rate of speed may request the accommodation of a limited amount of additional time from the Chair but only by checking the appropriate box on the Public Comment Form. Granting such an accommodation is in the discretion of the Chair.

The Board of Directors will not and cannot respond during the meeting to matters raised under general public comment. Pursuant to provisions of the Brown Act governing these proceedings, no discussion or action may be taken on these matters unless they are listed on the agenda, or unless certain emergency or special circumstances exist. However, the board may direct staff to investigate and/or schedule certain matters for consideration at a future Board of Directors Meeting and the staff will respond to all public comment in writing prior to the next board meeting.

TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE
MEETING MINUTES FOR THURSDAY DECEMBER 12, 2019

CALL TO ORDER

Chairperson Gracie Davis called the meeting to order at 9:39 am.

INTRODUCTIONS

TPAC members and alternates in attendance: Gracie Davis (OCTA), Luz Echavarria (LADOT), Fayma Ishaq (METRO), Frazier Watts (Gardena Bus), Joyce Rooney (City of Redondo Beach, Beach Cities Transit), Silva Baghdanian (City of Glendale), Nicole Carranza (Pomona Valley Transportation Authority), Martin Tompkins (Antelope Valley Transportation Authority), Salvador Gutierrez (LADOT), Jesse Valdez (East Los Angeles Regional Center), David Feinberg (City of Santa Monica, Big Blue Bus), James Lee (Torrance Transit), and Kevin McDonald (Foothill Transit).

TPAC Members absent: Jose Medrano (Montebello Bus Lines), Kellie Irving (Long Beach Transit), Trini Ramirez (City of Pasadena), Diane Amaya (City of Redondo Beach, Beach Cities Transit), and Eric Hoch (Santa Monica Big Blue Bus).

Access staff in attendance: Andre Colaiace, Alvina Narayan, Matthew Avancena, Rogelio Gomez, F Scott Jewell, Bill Tsuei, Mike Greenwood, Susanna Cadenas, Onnika Payne, Randy Johnson, Louis Burns and Melissa Lucero.

Guests: Annette Arriola (ALTA Resources), Tabatha Vlk (MTM)

Approve September 12, 2019 MEETING MINUTES

Motion: Chairperson Gracie Davis entertained a motion to approve the September 12, 2019 minutes.

First: Martin Tompkins

Second: Frazier Watts

Vote: Members were in favor to approve the minutes.

Abstentions: Gracie Davis, Joyce Rooney, Kevin McDonald, and David Feinberg

GENERAL PUBLIC COMMENT

None

EXECUTIVE DIRECTOR'S REPORT

Andre Colaiace, Executive Director, provided an update on changes to Access' Board governance structure. The Board created four standing committees, which is comprised of Board Operations, Planning and Development, Performance Monitoring, and External and Stakeholder relations.

On December 4, 2019 Access conducted an Emergency Tabletop exercise to prepare for severe weather.

Mr. Colaiace concluded his report by acknowledging staff for activating Access' Emergency Operations Center during the Tick, Saddle Ridge and Getty fires in November.

ASSEMBLY BILL 5 UPDATE

Andre Colaiace, Executive Director, provided an update on Access' preparation for the recently enacted Assembly Bill 5 that could potentially impact how Access' taxi-cab drivers are classified.

An in-depth analysis of Access' taxi subcontractor structure is planned so that staff can more closely look into the cost and legal implications of the bill.

MEDI-CAL TRANSPORTATION CAMPAIGN

Matthew Avancena, Director of Planning and Coordination, presented on Access' proposed Medi-Cal Transportation Education Campaign.

Staff is proposing a program whereby Access staff or contractors provide referrals for free medical transportation to Access riders enrolled in a Managed Care Program.

TPAC members recommended additional outreach efforts to incorporate in the education campaign.

TNCs FOR BACK-UP TRIPS

F Scott Jewell, Director of Administration, presented a proposal to utilize transportation network companies (TNCs) to fulfill back-up trips for Access riders. The program would be considered a premium service and classified as a non-ADA trip.

An existing arrangement between American Logistics and Uber would be utilized to expand back-up trip providers. The service would be monitored for a period of six months to determine its effectiveness.

TPAC members expressed concerns regarding TNCs lack of pre-employment requirements, training, safety and availability of wheelchair accessible vehicles.

OPERATIONS REPORT

Rogelio Gomez, Operations Manager, presented the operations report for November 2019, and provided a detailed overview of key performance indicators for the six service regions.

Mr. Gomez reported the following July highlights:

- Vanessa Angel, Transportation Starter for Global Paratransit, Rancho Los Amigos, received the Jerry Walker Commitment to Quality Service Award at the 2019 Access Annual Meeting.
- Access staff hosted four Community Meetings in the Eastern, Antelope Valley, Northern and Southern Regions.
- In collaboration with the Los Angeles County Sheriff's Department, a Site Safety and Security Assessment was conducted at the Northern and Antelope Valley region contractor yards.

TRIP DATABASE PROJECT

Bill Tsuei, Director of Information Technology, presented a new trip database project developed to replace Access' legacy ATBOS trip and billing system.

The improved database will serve as a single source for trip data reporting and allow for consistency across various paratransit software.

NEW BUSINESS RAISED SUBSEQUENT TO THE POSTING OF THE AGENDA

None raised.

ADJOURNMENT

Motion: Chairperson Gracie Davis requested a motion to adjourn.
First: David Feinberg
Second: Fayma Ishaq
Vote: Meeting adjourned at 11:30am.